

Ready, set, migrate: Atlassian cloud vs. data centre

Use this guide to explore cloud vs. data centre features for Jira Software, Jira Service Management, and Confluence →



Gold
Solution Partner

Should you choose Cloud or Data Centre?

With significant changes impacting Atlassian server licenses, support, upgrades and apps – it's time to plan your move to either Cloud or Data Centre before **February 15, 2024**.

But what's the difference? Use this guide to compare your options.



CLOUD

Atlassian's always-on cloud products are continuously updated so you can focus on your business priorities.

With one underlying cloud platform, you'll have more intuitive, connected experiences across Atlassian's products.

Choose **cloud**:

- ✓ To eliminate manual upgrades and software maintenance.
- ✓ For real-time security updates managed by Atlassian.
- ✓ To enable a globally distributed team with securely accessible products.



DATA CENTRE

Atlassian's cloud products are ready for customers by 2023, but if your organisation has requirements that prevent you from moving to cloud, then it we recommend you move to data centre.

Choose **data centre**:

- ✓ If your products and services must comply with a regulatory standard that is not available with Atlassian or not on their roadmap.
- ✓ If your products and services are mandated to remain in a self-managed environment.





Jira Software Cloud vs. Data Centre

Feature	Cloud	Data Centre
PRODUCTIVITY		
Primary navigation search	✓	✓
Project issue navigator	✓	✓
Issue view	✓	✓
Built-in automation	✓	<i>On the roadmap</i>
Screens, workflows, issue types, fields, and transitions experience	✓	<i>Limited functionality</i>
Centralised dashboard in “Your work”	✓	<i>Limited functionality</i>
Team-managed projects	✓	✗
New Atlassian editor	✓	✗
Predictive smarts	✓	✗
In-product help	✓	✗
Toggle project features	✓	✗
APPS, INTEGRATIONS & CUSTOMISATION		
Atlassian Marketplace apps	✓	✓
Built-in integrations	✓	✓
Jira mobile app	✓	✓



Jira Software Cloud vs. Data Centre

Feature	Cloud	Data Centre
AGILE		
Agile reporting	✓	✓
Capacity planning	✓	✓
Scrum and Kanban boards	✓	✓
Customisable boards	✓	✓
Advanced roadmaps	✓	✓
Roadmaps	✓	✗
Dependency management	✓	✗
SECURITY & DATA MANAGEMENT		
Mobile device management	✓	✓
Data residency	✓	✓
Audit logs	✓	✓
Advanced permissions	✓	✗
Password policies	✓	✗
Mobile application management	✓	✗
Business continuity & disaster recovery	✓	✗



Jira Software Cloud vs. Data Centre

Feature	Cloud	Data Centre
DEPLOYMENT & ADMINISTRATION		
Project archiving	✓	✓
Admin insights	✓	<i>Limited functionality</i>
Custom roles	✓	✗
Quick setup user management	✓	✗
Project trash	✓	✗
IP allowlisting	✓	✗
Sandbox	✓	✗
Release tracks	✓	✗
SCALE, PERFORMANCE & AVAILABILITY		
Guaranteed uptime SLA	✓	✗
Project auto re-indexing	✓	✗



Jira Service Management Cloud vs. Data Centre

Feature	Cloud	Data Centre
GENERAL SERVICE MANAGEMENT		
Reporting and analytics	✓	✓
SLA management	✓	✓
Multi-language support	✓	✓
Configurable workflows	✓	✓
Advanced forms	✓	<i>Via Performa</i>
Advanced conversational ticketing	✓	<i>Via Halp</i>
Email and embeddable widget support	✓	<i>Limited functionality</i>
HR, general service management, legal, and facilities templates	✓	✗
Customer service management templates	✓	✗
ITSM project templates	✓	✗
APPS, INTEGRATIONS & CUSTOMISATION		
Jira mobile app	✓	✓
Atlassian Marketplace apps	✓	✓
Built-in automation	✓	<i>Via Marketplace</i>
Advanced integrations	<i>Premium & Enterprise</i>	✓



Jira Service Management Cloud vs. Data Centre

Feature	Cloud	Data Centre
INCIDENT & PROBLEM MANAGEMENT		
Incident management		<i>Via Opsgenie</i>
Alerts and notifications		<i>Via Opsgenie</i>
Monitoring and ChatOps integrations		<i>Via Opsgenie</i>
Incident creation		<i>Via Opsgenie</i>
Post-incident reviews		<i>Via Opsgenie</i>
On-call management		<i>Via Opsgenie</i>
Problem management	<i>Premium & Enterprise</i>	<i>Via Opsgenie</i>
Incident command centre	<i>Premium & Enterprise</i>	<i>Via Opsgenie</i>
Incident investigation	<i>Premium & Enterprise</i>	<i>Via Opsgenie</i>
Incident management reports	<i>Premium & Enterprise</i>	<i>Via Opsgenie</i>
DEPLOYMENT & ADMINISTRATION		
Release tracks	<i>Premium & Enterprise</i>	
Sandbox	<i>Premium & Enterprise</i>	<i>Limited functionality</i>
IP allowlisting	<i>Premium & Enterprise</i>	
Admin insights	<i>Premium & Enterprise</i>	



Jira Service Management Cloud vs. Data Centre

Feature	Cloud	Data Centre
SERVICE-BASED ORGANISATION		
Service request management	✓	✓
Service registry	✓	✗
Service status pages	✓	✗
Service dependency	✓	✗
Service subscriptions	<i>Premium & Enterprise</i>	<i>Via Opsgenie</i>
External services	<i>Premium & Enterprise</i>	<i>Via Opsgenie</i>
Service and infrastructure health analysis	<i>Premium & Enterprise</i>	✗
SECURITY & DATA MANAGEMENT		
Audit logs	✓	✓
Data residency	✓	✓
Mobile Device Management	✓	<i>Limited functionality</i>
Business continuity and disaster recovery	✓	✗
Password policies	✓	✗
Mobile application management	<i>Enterprise</i>	✗



Jira Service Management Cloud vs. Data Centre

Feature	Cloud	Data Centre
CHANGE MANAGEMENT		
Change management		Limited functionality
ASSET & SERVICE CONFIGURATION MANAGEMENT		
Insight asset and configuration management	Premium & Enterprise	
SCALE, PERFORMANCE & AVAILABILITY		
Guaranteed uptime SLA		



Confluence Cloud vs. Data Centre

Feature	Cloud	Data Centre
PRODUCTIVITY		
Confluence templates	✓	Limited functionality
Inline commenting	✓	Limited functionality
Confluence Cloud editor	✓	✗
Schedule publish	✓	✗
Create from anywhere	✓	✗
Jira roadmaps macro	✓	✗
Decision report macro	✓	✗
Embed content	✓	✗
Auto-convert markdown	✓	✗
Built-in automation	On the roadmap	Via Marketplace
SECURITY & DATA MANAGEMENT		
Data residency	✓	✓
Business continuity and disaster recovery	✓	✓
Audit logs	✓	✓
Password policies	✓	✗



Confluence Cloud vs. Data Centre

Feature	Cloud	Data Centre
DEPLOYMENT & ADMINISTRATION		
Content quality and consumption analytics	✓	✓
Admin insights	✓	<i>Limited functionality</i>
Admin key	✓	✗
Inspect permissions	✓	✗
Copy space permissions	✓	✗
Unlimited spaces and pages	✓	✗
Bulk archive pages	✓	✗
Copy page trees	✓	✗
IP allowlisting	✓	✗
Sandbox	✓	✗
Release tracks	✓	✗
CONNECTED TEAMS		
Team calendars	✓	✓
Smarter publish notifications	✓	✗
External collaboration	<i>On the roadmap</i>	✗



Confluence Cloud vs. Data Centre

Feature	Cloud	Data Centre
APPS, INTEGRATIONS & CUSTOMISATION		
Atlassian Marketplace apps	✓	✓
Built-in integrations	✓	✓
Confluence Mobile app	✓	✗
SCALE, PERFORMANCE & AVAILABILITY		
Guaranteed uptime SLA	✓	✓
Enterprise-level users per instance	✓	✓

About Strategenics

We are a team of strategists, advisors, and tech junkies who are dedicated to bettering our world with the magic of cloud technology.

Whether you're just getting started or need help optimising existing workloads, we're here to help maximise your investment in the Atlassian product suite:

- ✓ Server and cloud migration
- ✓ Atlassian product training
- ✓ Atlassian managed services
- ✓ Atlassian product upgrades
- ✓ Atlassian product health checks
- ✓ Atlassian software licensing and renewals

We don't just deliver Atlassian solutions, we use them too. Our entire team uses Atlassian daily to seamlessly manage projects, internal operations and customer support – and we can't wait to show you how you can do the same for your team.

Contact us for a free consultation →



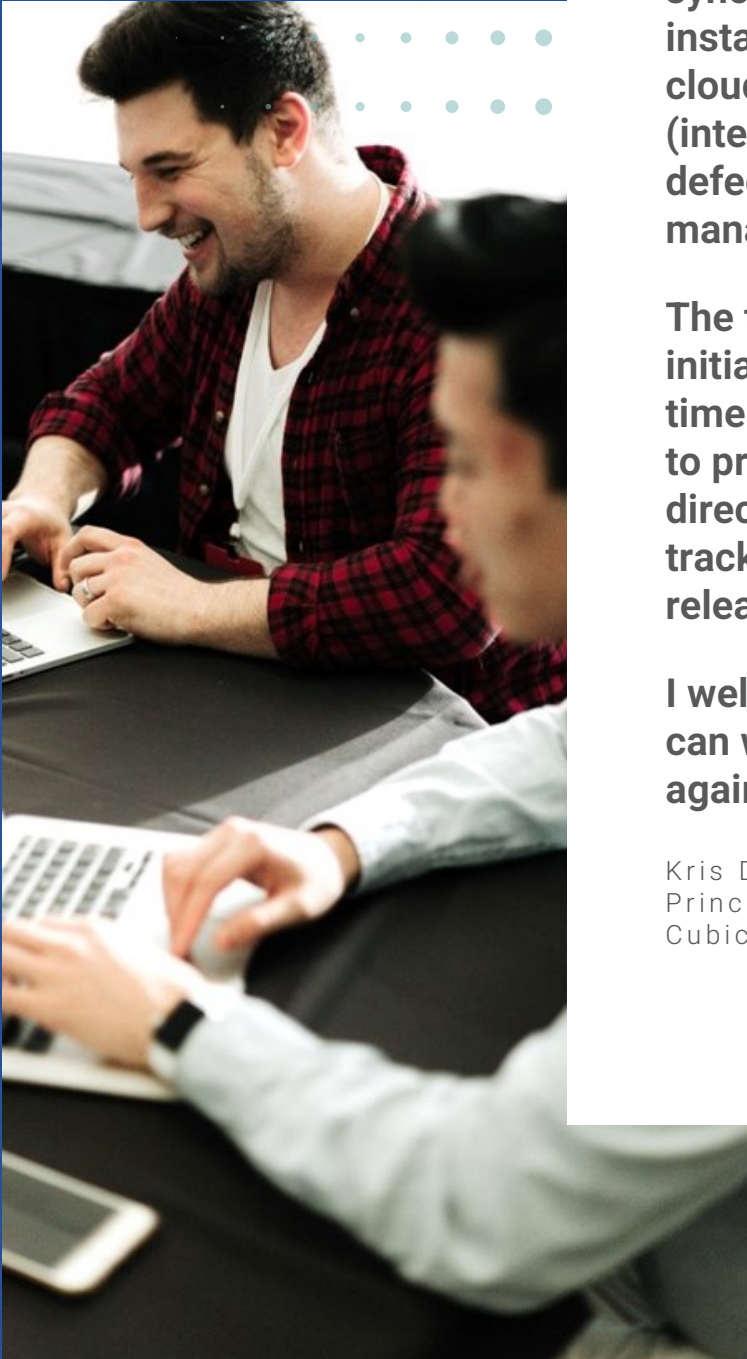
YOUR CLOUD JOURNEY SHOULD START **RIGHT NOW**

Atlassian is officially phasing out all server offerings and support by **February 15, 2024**.

This means no more new server licenses, no more server feature developments, no more new server apps, and no more server support.

From finding the right solution partner, to planning, to testing, to migration, to launch – it can take months to fully complete your cloud migration process.

Don't put off your cloud migration journey. **Talk to us** about your plans to migrate to Atlassian cloud, and we'll help you get on the right track and achieve the best results as soon as possible.



“The Strategenics team were set the challenge of improving our heavily manual process of synchronising multiple Jira instances (on-premise and cloud based) and boards (internal and external) used for defect triage and management.

The team went beyond the initial request of improving the time consuming manual tasks, to provide further advice and direction in streamlining the tracking defects to software release bundles.

I welcome the chance when I can work with Strategenics again on another project.”

Kris Downey,
Principal Systems Engineer,
Cubic Transportation Systems

Ready to start your Atlassian cloud migration?

Let's chat →

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